

The Mandarin's Frank and Fearless Public Sector Survey 2026

ALL LOTTERIES AND GAMES OF CHANCE – TERMS & CONDITIONS OF ENTRY

METHOD OF ENTRY

1. Information on how to enter and prizes form part of these conditions of entry. These terms and conditions may be amended from time to time, in accordance with state regulations. Participants should check the survey link for the latest version before commencing.

2. Except where advertised differently, entry is only open to all residents of Australia. The Mandarin employees, associated companies and agencies, and their immediate families are ineligible.

3. To enter, participants must answer the survey's questions and provide their contact email address.

4. The competition period starts on August 19, 2026 at 09.00am and ends on September 16, 2025 at 11:59pm AEST (the Promotional Period). Entries will only be accepted during the Promotional Period.

5. All valid entries submitted during the specified Promotional Period, will be entered into the prize draw to win the nominated prize. Participants will receive one (1) entry in the prize draw after completing the questionnaire.

6. Except where advertised differently, entries are limited to one per person. The use of any automated software or any other mechanical or electronic means that permits the participant automatically to enter repeatedly is prohibited ("Repeat Entry Device"). If the Promoter reasonably believes that an entrant is using any Repeat Entry Device, the Promoter may disqualify that entrant without notice.

7. Incomprehensible and incomplete entries will be deemed invalid.

PRIZES

8. There will be one (1) valid prize winner. The winner will receive either:

- a. \$500 (AUD) credit toward a subscription to The Mandarin (available to both new and existing individual or enterprise subscribers),

Or

- b. a \$500 (AUD) donation made to a registered charity of their choice.

The total prize pool is valued at AUD \$500.00 (inclusive of GST).

9. Subject to clause 13, all prizes are as depicted or described in the promotions for the competition and are not subject to change.

10. Prizes are not transferable and cannot be exchanged for cash.

11. The Mandarin accepts no responsibility for any loss, damage, or injury incurred from entering the competition or in connection with taking up the prize.

12. Once prizes have left the prize supplier's premises, The Mandarin takes no responsibility for any prizes damaged, delayed or lost in transit.

13. No responsibility or liability is accepted for any variation in the value of the prizes. In the event that any prize item is unavailable, The Mandarin reserves the right to substitute a different prize item of equal or greater value, subject to approval in accordance with state regulations.

14. Subject to clause 16, prizes will be delivered to the winner within one (1) month of the winner being selected.

PRIZE DRAW AND WINNER NOTIFICATION

15. The prize draw will take place on Friday, September 18, 2026, at 10am AEST. The winner will be notified by email within 2 business days of the draw. The winner must confirm within 5 business days the best contact details to receive their prize.

UNCLAIMED PRIZE DRAW

16. The unclaimed prize draw will take place: a. One month after the draw, at 53 Queen St, Melbourne VIC 3000 on October 19, 2025 at 10am AEST;

17. The Mandarin will conduct such further draws as are necessary in order to distribute the prize. Winners of unclaimed prizes will be notified via email within 2 business days of the unclaimed prize draw.

FINAL CONDITIONS

18. The Mandarin reserves the right to request information to verify the validity of entries including: proof of identity and/or proof of Australian residency status at the nominated prize delivery address. Acceptance of verification information is at the discretion of The Mandarin. The Mandarin reserves the right to disqualify any entrant for tampering with the entry process or for submitting an entry that is not in accordance with these conditions of entry.

19. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements.

20. The Mandarin's determination of the winners is final and no correspondence will be entered into.

21. No responsibility will be accepted for late, lost or misdirected entries. All entries are deemed to be received at the time of receipt into The Mandarin database, and NOT at the time of transmission by the entrant.

22. If for any reason this competition is not capable of running as planned including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of The Mandarin which corrupts or affect the administration security, fairness, integrity or proper conduct of this promotion, The Mandarin reserves the right to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the promotion subject to the approval of the gaming authorities in each state and territory, where required. Tampering includes the use of Repeat Entry Device software.

23. The Mandarin is not responsible for any problems or technical malfunction of computer online (or wireless) systems, servers, or providers, computer equipment, software, or technical problems resulting from participation or sending or receiving of any communication or of any materials in this competition.

24. All entries will become the property of The Mandarin. The information entrants provide will be used by The Mandarin for the purpose of conducting this promotion. The Mandarin may disclose entrants' personal information to its contractors and agents to assist in conducting this promotion or communicating with entrants and to state and territory lottery departments and winners' names may be published as required under the relevant legislation. The Mandarin may also on-provide details to a co-promoter for promotional and marketing purposes. The Mandarin is bound by the Australian Privacy Principles in the Privacy Act 1988. Please see more in the privacy policy at <https://www.themandarin.com.au/privacy-policy/>

25. Indeed Ireland Operations Ltd and its parents, affiliates, and subsidiaries, and their respective employees are not responsible for and shall be released from any and all liability arising out of or in connection with this sweepstakes.

Prize pool for each promotion will not exceed \$500. No prohibited prizes will be given away